

LITTLE FISHES

TERMS & CONDITIONS



Refunds

We cannot give refunds for classes missed. If we have to cancel a class, we will endeavour to arrange a make-up session at the end of the term. Prices for terms are listed on the term dates table on our website.

If your child is unable to continue the course of lessons due to a long term illness or injury, a refund may be possible upon providing a doctors note. To notify us of a long term illness/ injury, please contact cke@truroschoo.com to discuss further.

Starting Mid Term

Each lesson costs £8.50. If you start in the middle of a term, the remaining weeks of that term are multiplied by £8.50. e.g. 3 x £8.50 = £25.50 to pay.

NO PAYMENTS CAN BE MADE AT THE PREP SCHOOL OR ON POOLSIDE FOR LESSONS.

Existing Parents – Paying For The Coming Term (Renewal)

We will contact parents and let them know when they are able to book onto the next term via the website.

Lesson Payment Methods

Each term must be paid for in advance and booked via the website.

Truro School Safeguarding

We are very fortunate to run our Little Fishes Swim School at Truro Prep. Can I politely remind you all that you are entering a school site during school hours and that the only areas you should be accessing are the swimming pool and car park. The rest of the site is strictly off limits. We cannot have parents exploring the site before and after their lessons. If you are interested in sending your child to the Prep and wish to have a tour of the school, you will need to visit the school's website and request a tour.

It is imperative that all parents follow the directions correctly to avoid a traffic jam, particularly during the very busy pick-up / drop off times during the school day. The road is a single lane and is used primarily as a one-way system. If you attempt to use the back entrance during the pick-up / drop off times, you will have extreme difficulty making it to the car park.

Instruction will be sent via email to you regarding car parking before the start of term.